

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC

☒ CLEC

☐ ILEC

☒ Wireless

242601

CERTIFICATED COMPANY INFORMATION

Mitel NetSolutions, Inc.

Company Name

Inter-Tel NetSolutions, Inc.

FEIN/SSN

602-253-6004

Dba/fka

Telephone #

1146 N. Alma School Rd.

Mailing Address

Mesa, AZ 85201

City, State, Zip Code

Same as above

Business Location

Maricopa

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: Prentice Hall Corp System, Inc.

Mailing Address: 1703 Laurel St

Columbia, SC 29201

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Jon Brinton

A. **General Manager** (Include Address if different than above)

602-200-0520 / 602-798-7015 / jon_brinton@mitel.com

Telephone Number / Facsimile Number / E-mail Address

Customer Service

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

800-821-1661 / 800-244-6464 / nscs@mitel.com

Telephone Number / Facsimile Number / E-mail Address

Allison Dunmire

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

800-821-1661 / 800-244-6464 / allison_dunmire@mitel.com

Telephone Number / Facsimile Number / E-mail Address

800-894-7026

C2. **Customer Contact** (Toll Free Number)

John Hill

D. **Engineering Operations** (Include Address if different than above)

775-954-1236 / 800-244-6464 / john_hill@mitel.com

Telephone Number / Facsimile Number / E-mail Address

John Hill

E. **Test and Repair** (Include Address if different than above)

775-954-1236 / 800-244-6464 / john_hill@mitel.com

Telephone Number / Facsimile Number / E-mail Address

Customer Service

F. **Emergencies** (During Non-Office Hours)

800-821-1661 / 800-244-6464 / nscs@mitel.com

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. **Wayne Foster**
Regulatory Officer (Include Address if different than above)
602-798-7087 / 602-798-7067 / wayne_foster@mitel.com
Telephone Number / Facsimile Number / E-mail Address
Lainey Jacobsen
- H. **Dual Party Mailings** (Name)
1146 N. Alma School Rd., Mesa, AZ 85201
(Mailing Address)
480-449-8900x18043 / 480-784-4395 / lainey_jacobsen@mitel.com
Telephone Number / Facsimile Number / E-mail Address
Lainey Jacobsen
- I. **Interim LEC Fund Mailings** (Name)
1146 N. Alma School Rd., Mesa, AZ 85201
(Mailing Address)
480-449-8900x18043 / 480-784-4395 / lainey_jacobsen@mitel.com
Telephone Number / Facsimile Number / E-mail Address
Lainey Jacobsen
- J. **Universal Service Fund Mailings** (Name)
1146 N. Alma School Rd., Mesa, AZ 85201
(Mailing Address)
480-449-8900x18043 / 480-784-4395 / lainey_jacobsen@mitel.com
Telephone Number / Facsimile Number / E-mail Address
Wayne Foster
- K. **Gross Receipts Mailings** (Name)
1146 N. Alma School Rd., Mesa, AZ 85201
(Mailing Address)
602-798-7087 / 602-798-7067 / wayne_foster@mitel.com
Telephone Number / Facsimile Number / E-mail Address
Lainey Jacobsen
- L. **Lifeline Mailings** (Name)
1146 N. Alma School Rd., Mesa, AZ 85201
(Mailing Address)
480-449-8900x18043 / 480-784-4395 / lainey_jacobsen@mitel.com
Telephone Number / Facsimile Number / E-mail Address

Wayne Foster

This form was completed by

Regulatory Compliance

Title

Signature

/ 3/22/2013

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201